NovaLink

Website Terms of Use

Last updated: November 2026

Website operator: NTECH LINK TECHNOLOGIES LTD, BVI Company No. 2195904.

Website: novalink.technology

Contact: support@novalink.technology

These Website Terms of Use (the "Website Terms") apply to your access to and use of the website available at novalink.technology, the NovaLink Transparency Portal, and any related public web pages operated for NovaLink, unless a separate legal notice or agreement expressly applies.

The website is operated by NTECH LINK TECHNOLOGIES LTD, BVI Company No. 2195904.

Please read these Website Terms carefully. By accessing or using the Website, you agree to these Website Terms. If you do not agree, you should not use the Website.

These Website Terms are intended to govern only the use of the Website and Website Content. They do not govern community participation, rewards, store purchases, hardware sales or any separate platform, store, community or partner service, except where these Website Terms expressly state otherwise.

These Website Terms should be read together with the Privacy and Cookies Policy and the Risk Disclosure Policy , each as published on the Website or the Transparency Portal and as updated from time to time.

1. Definitions and Interpretation

1.1 In these Website Terms, unless the context requires otherwise, the following definitions apply:

"Affiliate" means, in relation to any entity, any other entity that directly or indirectly controls, is controlled by, or is under common control with that entity. References to "group companies" in these Website Terms have the same meaning.

"Community Platform" means a separately operated platform that uses NovaLink infrastructure to onboard participants, operate dashboards, administer community-specific participation programmes and determine participant-facing rewards, benefits, membership terms or programme mechanics under its own terms and documentation (e.g. HubLink, NodeLink).

"Control Tower" means the centralised software orchestration layer operated by NovaLink through which the Machines connected to the network are managed, including the allocation of workloads, the delivery of software updates and the monitoring of machine performance and security.

"Machine" means any hardware device designed, manufactured or supplied by or on behalf of NovaLink for use on the network, including the Nx1 Home Station and the Hx1 Home Station, and any successor, variant or peripheral device.

"NovaLink" means the platform, hardware and commerce brand of The Link Group under which the Website, the network, the Machines, the operating system, the Control Tower, the NovaLink Store and related technology and infrastructure are made available.

"NTECH LINK TECHNOLOGIES LTD" or "the Company" means NTECH LINK TECHNOLOGIES LTD, a company incorporated in the British Virgin Islands under Company No. 2195904, which operates the NovaLink Website.

"NovaLink Store" or “Store” means the e-commerce platform operated by NTECH LINK TECHNOLOGIES LTD through which the Nx1/Hx1 Home Station, accessories and related products may be purchased.

"participant" means a person who takes part in a community programme, rewards programme or participation arrangement operated by a Community Platform, whether as a host of a Machine or otherwise.

"Store Terms" means the terms of sale, privacy policy and other legal documents made available through the NovaLink Store that govern a Store transaction.

"The Link Group" means the group of companies and brands of which NovaLink is a part, including NovaLink, Auralink and PayLink(Partner company), together with their respective operating entities (as further described in the Corporate Structure & Entity Register published on the Transparency Portal).

"Transparency Portal" means the section of the Website available at novalink.technology/transparency and docs.novalink.technology (or any successor URL) through which NovaLink publishes its documentation library, corporate structure, compliance materials and governance information.

"we", "us" and "our" mean the Company.

"Website" means the website available at novalink.technology, including the Transparency Portal, and any related public web pages operated by or for the Company in connection with NovaLink.

"Website Content" means all text, graphics, images, videos, diagrams, designs, layouts, logos, icons, software, code, documents, policies, wiki pages, FAQs, tables, examples, summaries, transparency materials, databases and other content published on or through the Website.

"you" and "your" mean any individual or entity that accesses or uses the Website.

1.2 In these Website Terms:

(a) headings are for convenience only and do not affect interpretation;

(b) a reference to a "person" includes a natural person, body corporate, partnership, unincorporated association, government or governmental authority;

(c) words importing the singular include the plural and vice versa;

(d) the words "include", "includes" and "including" are not words of limitation;

(e) a reference to "applicable law" includes any statute, regulation, rule, order, directive, guidance or binding code of practice in any relevant jurisdiction.

2. Purpose of the Website

2.1 The Website is provided for general informational and transparency purposes.

2.2 It may describe NovaLink's role, technology, hardware, platform infrastructure, network operations, commerce infrastructure, partner ecosystem, group structure, public policies, roadmap, and relationship with Community Platforms or other group or partner companies.

2.3 The Website is not itself a community platform, participant programme, rewards programme, referral programme, wallet, exchange, custody service, payment service, investment platform, membership platform, account portal, or regulated financial services platform.

3. NovaLink's Role and Community Platforms

3.1 NovaLink is a technology, product and infrastructure provider. It may provide or support the Nx1/Hx1 Home Station hardware, operating system, application environment, network orchestration, metering, compliance framework, commercial network-capacity layer, and related technology or operational infrastructure.

3.2 Community Platforms are separately operated platforms that may onboard participants, operate dashboards, administer community-specific participation programmes, and determine any participant-facing rewards, benefits, caps, internal accounting units, membership terms or programme mechanics under their own terms and documentation.

3.3 For community-specific participation matters, participants contract with the relevant Community Platform under that Community Platform's own terms, policies and documentation, unless a separate written agreement expressly states otherwise.

3.4 NovaLink does not, through this Website, operate or grant rights under any Community Platform participation programme, reward programme, referral programme, membership programme or participant-facing benefit arrangement.

4. NovaLink Store and Store Terms

4.1 NTECH LINK TECHNOLOGIES LTD operates the NovaLink Store, the e-commerce platform through which the Nx1/Hx1 Home Station, accessories and related products are sold.

4.2 Purchases, orders, payments, shipping, delivery, returns, cancellations, warranties, hardware support, taxes and other Store-related matters are governed by the separate Store Terms, sale terms, checkout terms, warranty terms, refund policy, privacy policy and other legal documents made available through the Store.

4.3 These Website Terms do not replace, amend or override the Store Terms. If there is a conflict between these Website Terms and the Store Terms in relation to a Store transaction, the applicable Store Terms will prevail for that transaction.

5. No Reward, Income or Participation Entitlement

5.1 Nothing on the Website, including any description of NovaLink's network, business model, capacity revenue, commercial phases, market opportunity, hardware functionality, machine activity, metering, settlement, partner arrangements or ecosystem structure, creates any entitlement to rewards, income, credits, points, commissions, withdrawals, distributions, referral payments, revenue share, participation benefits or other compensation.

5.2 Any participant-facing rewards or benefits, if available, are determined solely by the relevant Community Platform under its own terms, documentation and eligibility rules.

5.3 NovaLink does not guarantee that any Machine, participant, Community Platform, programme, application, integration, network service or commercial arrangement will generate any particular amount, reward, income, payout, benefit, usage level, revenue, return or commercial outcome.

6. Transparency Materials, Wiki Content and Summaries

6.1 Website may include transparency materials, wiki pages, FAQs, tables, examples, diagrams, summaries, market references, product explanations, policy summaries, Q&A materials and other educational or informational content.

6.2 These materials are provided to help readers understand NovaLink at a general level. They may simplify complex matters and may omit details, conditions, exceptions or limitations.

6.3 In the event of any inconsistency, the applicable formal terms, policies, Store Terms, Community Platform terms, signed agreements or legal notices prevail over general Website Content, wiki pages, summaries, FAQs, examples or explanatory materials.

6.4 Website Content does not amend, supplement or override any Community Platform agreement, commercial agreement, privacy policy, risk disclosure, sale terms, licence terms, warranty terms or other binding document unless expressly stated in writing by the relevant contracting entity.

7. No Advice, Offer or Financial Service

7.1 The Website and all Website Content are provided for general informational purposes only.

7.2 Nothing on the Website constitutes or should be treated as:

(a) legal, tax, financial, investment, technical, regulatory or professional advice;

(b) an offer, solicitation, recommendation or invitation to buy, sell, subscribe for, participate in or invest in anything;

(c) a promise, forecast or guarantee of income, revenue, profit, reward, return, performance, availability, uptime, network demand, hardware performance, business success or commercial outcome;

(d) an offer of securities, derivatives, financial instruments, investment products, crypto-assets, tokens or regulated products;

(e) a regulated financial service, payment service, custody service, exchange service, investment service, lending service, asset-management service, brokerage service or deposit-taking service.

7.3 You should not rely on Website Content as the sole basis for making decisions. You are responsible for making your own assessment and, where appropriate, obtaining independent professional advice.

8. Market Data, Pricing References and Roadmap Information

8.1 Website may include market data, pricing ranges, industry benchmarks, commercial phase descriptions, future service plans, certification roadmaps, technical development plans, transparency commitments and other forward-looking information.

8.2 Such information is provided for general context only. It is not a price list, revenue forecast, earnings projection, participant reward estimate, investment representation, guarantee of demand, guarantee of network utilisation, or commitment that any product, feature, service, certification, audit, integration, partnership, market launch or roadmap item will be delivered within any particular timeframe or at all.

8.3 Actual outcomes may differ materially due to technology, market demand, regulation, commercial partner availability, hardware supply, network conditions, operational constraints, compliance requirements, security issues, legal restrictions and other factors.

8.4 We may update, delay, modify, suspend, discontinue or withdraw any roadmap item, planned feature, service, certification, audit, report, transparency commitment, integration or commercial phase at any time.

9. Meaning of Certification, Compliance and Similar Terms

9.1 Website may use words such as "certified", "verified", "clean", "auditable", "compliant", "vetted", "approved" or similar expressions in relation to Machines, capacity, traffic, sourcing, network controls, platform processes, participant onboarding, documentation or operational standards. Those words may refer to one or more of the following, depending on the context:

(a) NovaLink's own internal technical, operational or documentary processes;

(b) processes carried out by a Community Platform under its own terms and procedures, including participant onboarding, identity verification, consent collection and eligibility screening; or

(c) certifications, test reports, declarations of conformity or approvals issued by or on behalf of a governmental authority, regulatory body, standards body, notified body, accredited laboratory or other recognised external organisation (for example, hardware certifications).

9.2 Where the Website refers to a certification or approval described in Clause 9.1(c):

(a) the relevant certificate, declaration of conformity or test report may be held by a third party (such as a manufacturing partner, distributor or contract manufacturer) rather than by the Company directly;

(b) the scope, status and conditions of that certification are as stated by the issuing body; and

(c) a reference to a certification being "in process", "in progress", "planned" or "on the roadmap" means that the certification has not yet been obtained.

9.3 Where the Website describes sourcing, consent or participant verification as "certified", "clean", "verified" or similar, that description may depend in whole or in part on processes carried out by a Community Platform. NovaLink does not independently verify each individual participant interaction handled by a Community Platform unless expressly stated otherwise.

9.4 Except where the Website expressly identifies a specific external body, certificate reference and current certification status, no use of the words listed in Clause 9.1 should be taken as a representation that any governmental authority, regulator, standards body, court, financial authority, telecommunications authority or independent third-party auditor has certified, approved, endorsed, authorised, registered, supervised or audited NovaLink, the Company, their Affiliates or any Community Platform.

10. Entity and Role Information

10.1 Website may publish information about group entities, Community Platforms, technology providers, store operators, partners and their stated functions.

10.2 This information is provided for transparency and does not make any listed entity responsible for the obligations of another entity. Each entity is responsible only for the functions, products, services,

contracts and legal obligations that it expressly undertakes under its own agreements or under applicable law.

10.3 No partnership, agency, joint venture, fiduciary relationship, representative authority or general authority to bind another entity should be inferred solely from inclusion on the Website, including the Transparency Portal, or an entity register, a role map, a group description, a wiki page or any other informational material.

11. Jurisdictional Availability

11.1 Products, features, hardware, applications, partner integrations, community programmes, store availability, shipping, support, network participation, rewards, payouts and services may not be available in all jurisdictions.

11.2 Availability may be subject to local law, compliance checks, sanctions restrictions, export controls, technical requirements, operational requirements, regulatory requirements, commercial arrangements, payment availability, shipping restrictions or other limitations.

11.3 Website descriptions do not guarantee that any product, service, programme, feature, store, platform, application, integration, payout, reward, hardware item or commercial opportunity is available, lawful or suitable in your jurisdiction.

11.4 You are responsible for ensuring that your use of the Website and any separate product, service, store, platform or community is lawful in your jurisdiction.

12. Third-Party Websites, Partner Platforms and External Services

12.1 Website may contain links or references to third-party websites, partner platforms, Community Platforms, stores, applications, services or resources.

12.2 Those third-party or partner services are not part of this Website and may be operated by separate legal entities. We do not control them and are not responsible for their content, terms, privacy practices, security, availability, legality, accuracy, performance, conduct, fees, products, services or user relationships.

12.3 Your use of any third-party website, partner platform, Community Platform, store, application or external service is at your own risk and is governed by the terms and policies of the relevant operator.

12.4 The inclusion of a link or reference on the Website does not imply endorsement, approval, responsibility, control, partnership, agency or authority, unless we expressly state otherwise in writing.

13. Accuracy of Website Content

13.1 We aim to keep the Website accurate and up to date, but we do not guarantee that any content is complete, accurate, current, error-free, uninterrupted or suitable for your particular purpose.

13.2 Website may contain technical inaccuracies, outdated information, typographical errors, omissions, broken links, incomplete summaries or information that changes over time.

13.3 We may revise, update, supplement, correct, remove or withdraw any Website Content at any time without notice.

13.4 The version of any policy, notice, register, disclosure or document published on the applicable official page at the time you access it is the current version for informational purposes, unless a separate signed agreement states otherwise.

13.5 If you believe any Website Content is inaccurate or outdated, you may contact us at support@novalink.technology.

14. Intellectual Property

14.1 All intellectual property rights in the Website and its content, including text, graphics, images, videos, diagrams, designs, layouts, logos, icons, software, code, trade names, trademarks, service marks, documents, policies, databases and other materials, are owned by us, our Affiliates, group companies, licensors or other rights holders.

14.2 You may view and use the Website for your own lawful, personal or internal business purposes.

14.3 You must not, without our prior written consent:

(a) copy, reproduce, republish, upload, post, transmit, distribute or commercially exploit Website Content, except that you may (i) make temporary copies generated automatically by your browser or device in the ordinary course of viewing the Website, and (ii) save or print a copy of these Terms and any policies or other documents published on the Website for your own records;

(b) modify, adapt, translate, reverse-engineer or create derivative works from the Website or its content;

(c) remove copyright, trademark or proprietary notices from any content;

(d) use NovaLink names, logos, branding or marks in a way that suggests endorsement, affiliation, authority or approval where none exists;

(e) scrape, harvest, index, extract or collect Website Content using automated means, except to the extent permitted by applicable law;

(f) use Website Content to train, fine-tune or develop artificial intelligence models or datasets, except to the extent such restriction is prohibited by applicable law.

14.4 All rights not expressly granted are reserved.

15. Acceptable Use

15.1 You must use the Website lawfully and responsibly.

15.2 You must not:

(a) use the Website in violation of applicable law or regulation;

(b) attempt to gain unauthorised access to the Website, servers, systems, accounts, databases or networks;

(c) interfere with, disrupt, damage, overload or impair the Website or its security;

(d) introduce viruses, malware, logic bombs, harmful code or similar material;

(e) use bots, scrapers, crawlers or automated tools in a way that burdens, disrupts or abuses the Website;

(f) impersonate any person or entity;

(g) misrepresent your relationship with NovaLink, NTECH LINK TECHNOLOGIES LTD, The Link Group, any Community Platform, store, partner or Affiliate;

(h) use Website Content to make false, misleading or unauthorised statements about NovaLink, its Affiliates, partners, stores, Community Platforms, products, services, network, commercial arrangements or business model;

(i) conceal, falsify or obfuscate your identity, location, authority or purpose when using the Website or communicating with us;

(j) use the Website or its content for unlawful, fraudulent, deceptive, abusive, harmful or malicious purposes.

15.3 We may restrict, suspend or block access to the Website where we reasonably consider it necessary to protect the Website, users, systems, rights holders, partners, legal compliance, security, reputation or our legitimate interests.

16. Privacy and Cookies

16.1 Personal data collected through the Website is handled in accordance with the applicable Privacy and Cookies Policy published on the Website or Transparency Portal.

16.2 Where you access a store, Community Platform, partner platform or third-party service, the privacy policy of the relevant operator may apply separately.

16.3 You should review the applicable privacy documentation before providing personal data through any separate platform, store, form, application or service.

17. Availability and Security

17.1 We do not guarantee that the Website will always be available, uninterrupted, secure, error-free, free of viruses or free of harmful components.

17.2 Access to the Website may be suspended, restricted, modified or discontinued at any time for maintenance, updates, security, legal, operational, commercial or business reasons.

17.3 You are responsible for using appropriate security measures when accessing the Website, including secure devices, updated software, safe internet practices and protection of your own systems and credentials.

18. DISCLAIMER

18.1 Unless the Website or a document published on it expressly states that a specific fact, commitment or standard is warranted, all Website Content is provided on an "as is" and "as available" basis and without warranty of any kind, whether express, implied or statutory, including any implied warranty of merchantability, fitness for a particular purpose, non-infringement, accuracy, completeness or uninterrupted availability.

18.2 Where a document published on the Website is expressly identified as a binding warranty issued by a named contracting entity, that warranty applies as stated in that document. No other Website Content creates a warranty.

18.3 No warranty, representation or commitment should be implied from context, proximity, formatting, categorisation or the inclusion of content in any particular section of the Website, including the Transparency Portal or documentation library.

18.4 Nothing in these Website Terms excludes or limits any warranty or liability that cannot lawfully be excluded or limited under applicable law, including liability for fraud or fraudulent misrepresentation.

19. Limitation of Liability

19.1 To the maximum extent permitted by law, NTECH LINK TECHNOLOGIES LTD, its Affiliates, group companies, officers, directors, employees, contractors, agents and licensors will not be liable for any indirect, incidental, consequential, special, punitive or exemplary loss or damage arising out of or in connection with your use of, inability to use, or reliance on the Website or its content. This includes loss of profits, revenue, business, opportunity, goodwill, data, anticipated savings, reputation, or losses arising from inaccurate, incomplete, outdated, unavailable or withdrawn content.

19.2 To the maximum extent permitted by law, our total aggregate liability arising out of or in connection with the Website or these Website Terms will not exceed USD 100.

19.3 Nothing in these Website Terms limits or excludes liability for fraud, fraudulent misrepresentation, wilful misconduct, gross negligence, death or personal injury caused by negligence, or any other liability that cannot be limited or excluded under applicable law.

20. Indemnity

To the extent permitted by applicable law, you agree to indemnify and hold harmless NTECH LINK TECHNOLOGIES LTD, its Affiliates, group companies, officers, directors, employees, contractors, agents and licensors from and against claims, losses, liabilities, damages, reasonable costs and expenses (including reasonable legal fees) arising from:

(a) your misuse of the Website;

(b) your breach of these Website Terms;

(c) your violation of applicable law;

(d) your infringement of any third-party rights;

(e) your unauthorised use of NovaLink content, names, logos, marks or materials;

(f) any false, misleading or unauthorised statement you make about NovaLink, its Affiliates, partners, stores, Community Platforms, products, services, network, rewards, commercial arrangements or business model.

21. Changes to the Website and these Website Terms

21.1 We may update, modify, suspend, discontinue or remove any part of the Website or Website Content at any time without notice.

21.2 We may also update these Website Terms from time to time. The updated version will be effective when posted on the Website, unless stated otherwise.

21.3 Your continued use of the Website after updated Website Terms are posted means that you accept the updated Website Terms.

22. Severability

22.1 If any provision of these Website Terms is found to be invalid, unlawful or unenforceable, the remaining provisions will continue in full force and effect.

22.2 The invalid, unlawful or unenforceable provision will be interpreted or replaced, to the extent possible, in a way that achieves the original commercial and legal purpose of that provision.

23. Entire Agreement for Website Use

23.1 These Website Terms, together with the Risk Disclosure Policy and any other policies or notices expressly incorporated by reference, constitute the entire agreement between you and the Company concerning your use of the Website. The Privacy and Cookies Policy explains how we process personal data.

23.2 They do not replace or override any separate written agreement, Store Terms, Community Platform terms, commercial agreement, privacy policy, licence terms, warranty terms, sale terms or other terms that apply to a separate product, service, platform, store, transaction, programme or relationship.

24. Governing Law and Dispute Resolution

24.1 These Website Terms are governed by and construed in accordance with the laws of the British Virgin Islands, without regard to conflict of law principles.

24.2 If you wish to raise a complaint or concern, please contact us first at support@novalink.technology so that we can attempt to resolve the matter.

24.3 Any dispute arising out of or in connection with these Website Terms, including any question regarding their existence, validity or termination, shall be referred to and finally resolved by arbitration under the LCIA Rules, which Rules are deemed to be incorporated by reference into this clause.

24.4 The arbitration shall be conducted by one arbitrator. The seat of arbitration shall be London, United Kingdom. The language of the arbitral proceedings shall be English.

24.5 To the maximum extent permitted by applicable law, disputes shall be conducted on an individual basis only and not as a class, collective, consolidated or representative action.

24.6 If you are a consumer residing in a jurisdiction that provides mandatory consumer protection rights that cannot be waived by contract, those mandatory rights apply notwithstanding any contrary provision in these Website Terms.

25. Contact

If you have questions about these Website Terms or believe that any Website Content is inaccurate or outdated, please contact:

NTECH LINK TECHNOLOGIES LTD
Email: support@novalink.technology

Address: Aleman, Cordero, Galindo & Lee Trust (BVI) Limited, 4th Floor, Omar Hodge building, Road Town, Tortola, VG 1110, British Virgin Islands